

## **WATER RATE INCREASE NOTICE**

The water rates for Truby Water will increase beginning with your November 2023 invoice. The increase is part of the 2020 Forsyth County Water Resolution which sanctions an annual rate increase in water rates through 2028. This increase is to help defray the cost of infrastructure and keep up with inflation. A copy of the resolution can be found at <https://www.forsythco.com/DepartmentsOffices/WaterSewer/Rates>.

Below is the new tiered pricing structure which will be in place through October 2024 for our customers.

|        |                      |    |                        |
|--------|----------------------|----|------------------------|
| Tier 1 | 0 to 2000 Gallons    | \$ | 48.00 base rate        |
| Tier 2 | 2001 to 3000 Gallons | \$ | 9.00 per 1000 gallons  |
| Tier 3 | 3001 to 5000 Gallons | \$ | 10.25 per 1000 gallons |
| Tier 4 | 5001 to 8000 Gallons | \$ | 11.30 per 1000 gallons |
| Tier 5 | 8001+ Gallons        | \$ | 16.70 per 1000 gallons |

Understanding a tiered pricing structure can be confusing. Consumers pay more per month as they use more water. The base rate for having service with Truby Water is billed at \$48.00 per month. This includes the first 2000 gallons of water.

As you go over the initial 2000 gallons, your rate will increase as stated above. Consumption which falls mid-tier will be prorated. Below are two examples of cost for monthly usage.

**EXAMPLE #1:** If you were to use 5000 gallons of water during a billing cycle, your bill would be calculated as follows:

|                                       |                |
|---------------------------------------|----------------|
| Billed at Tier 1 – First 2000 gallons | \$48.00        |
| Billed at Tier 2 – Next 1000 gallons  | \$ 9.00        |
| Billed at Tier 3 – Next 2000 gallons  | \$20.50        |
| <b>TOTAL BILL FOR 5000 GALLONS:</b>   | <b>\$77.50</b> |

**EXAMPLE #2:** If you were to use 6580 gallons of water during a billing cycle, your bill would be calculated as follows:

|                                       |                |
|---------------------------------------|----------------|
| Billed at Tier 1 – First 2000 gallons | \$48.00        |
| Billed at Tier 2 – Next 1000 gallons  | \$ 9.00        |
| Billed at Tier 3 – Next 2000 gallons  | \$20.50        |
| Billed at Tier 4 – Next 1580 gallons  | \$17.85        |
| <b>TOTAL BILL FOR 6580 GALLONS:</b>   | <b>\$95.35</b> |